## **EAST Search History**

## **EAST Search History (Prior Art)**

Ref#	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S60	30	robert near2 beckstrom.in.	US- PGPUB; USPAT	OR	ON	2010/03/21 12:32
S61	37	(representative or agent or operator or supervisor) near5 bid \$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and (display\$6 or screen)	US- PGPUB; USPAT	OR	ON	2010/03/21 12:36
S62	10	bid\$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near3 agent	US- PGPUB; USPAT	OR	ON	2010/03/21 12:37
S63	1	379/265.13 and (representative or agent or operator or supervisor) near5 bid \$6 near5 (caller or calling or call) and (representative or agent or operator or supervisor or agent) near4 bid\$7 and (display\$6 or screen)	US- PGPUB; USPAT	OR	ON	2010/03/21 12:38
S64	O	379/265.13 and bid \$6 near3 (call or calling or caller) and (display\$5 or screen or workstation) near5 agent and bid\$6	US- PGPUB; USPAT	OR	ON	2010/03/21 12:41

S65	0	assign\$6 near4 (plural	I IS	OR	ON	2010/03/21
333		\$5 or multiple) near4		Oi t	OIN	12:46
		18	USPAT			12.40
		caller or customer)	001711			
		with (contact or call)				
		near2 center same				
		(agent or operator or				
		representative) and				
		offer\$5 near5 (agent				
		or operator or				
		representative) and				
		descri\$7 near4 (call				
		or calling or caller or				
		customer) with				
		(different or				
		separate) near2				
		(screen or window)				
		and (agent or				
		operator or				
		representative) near5 bid\$5 near5 (call or				
		calling or caller or				
		customer) and assign				
		\$5 near5 (call or				
		calling or caller or				
		customer) with				
		highest near5 bid\$5				

## $3/\,21/\,10$ 2:36:01 PM C:\ Documents and Settings\ tknowlin\ My Documents\ EAST\ Workspaces\ beckstrom. wsp